Example 4: Specialist OISC- registered immigration adviser with cases held by social work teams

Access Points

- · Children and Families service
- · Health and Integrated service
- Housing department

Welfare rights officer OISC level 1

- · Nominated worker provides advice to the social worker/individual
- · Can provide basic immigration advice
- · Recommends next steps, e.g. provision of interim accommodation
- · Undertakes human rights assessment (when required)

Crossdepartmental panel Panel consisting of a social work manager, welfare rights service manager and the same local authority solicitor decide whether to provide support

Area social work team · Undertakes needs assessments, holds cases and funds support

Benefits:

- OISC level 1 adviser can provide advice to prevent homelessness in some instances and guide social workers on immigration matters
- Multi-department approach to case panel will promote cooperation between departments and consistency in decision making