Example 3: Centralised advice and case panel access

Access Points • Family with NRPF presents or phones local area

Financial

- Nominated worker provides advice to the social worker/housing officer
- Establishes immigration status
- Recommends next steps, e.g. provision of interim accommodation
- Inclusion Team

Multiagency panel • Social work manager arranges case conference involving social worker, housing officer, financial inclusion officer, family's legal representative and other professionals

Social Work
Manager

- · Social worker will be responsible for assessments and reviews.
- · Central oversight of caseload to manage spend.
- Multi department/agency approach to case panel will achieve holistic response.
- Authorises subsistence payments and support if this is provided

Benefits

- Social worker will be responsible for assessments and reviews.
- · Central oversight of caseload to manage spend.
- Multi department/agency approach to case panel will achieve holistic response.